

HIDDEN ITALY & ICONIC HIGHLIGHTS TOUR

TERMS & CONDITIONS

24 SEPT - 17 OCT 2026

1. The Agreement

- All bookings are made with South Australia Destination Management Co. This business is independently owned and operated by Sondra Jayne Stewart trading as South Australia Destination Management Co. ABN: 26 214 534 943 under license from MTA – Mobile Travel Agents Pty Ltd CAN 603 064 044 trading as MTA Travel and Mobile Travel Agents.

2. Validity

- Departure date, itinerary and rates are valid from the 17th of February 2026 until the 15th of July 2026.

3. Payment requirements

- Initial Deposit - \$5,000 payment required at the time of booking
- Balance payable by 1 July, 2026

4. Acceptance of booking and final payments

- If we accept your booking, we will issue you with a booking confirmation invoice. A contract will exist between you and MTA Travel/SAdmc from the date we issue the confirmation invoice. If for any reason we do not accept a booking and a payment has been made, then this will be promptly refunded. Please refer to your booking confirmation invoice for details regarding final payments, including how to make the payment.
- If you fail to make payment by the due date, we will remind you to make payment. In addition to the payment, you will also be responsible for any costs imposed on us by suppliers resulting from late payment. If we do not receive payment within 3 days after the reminder, you will be deemed to have cancelled your booking and any cancellation charges will apply.
- Bookings are confirmed once full payment has been received by MTA Travel / South Australia Destination Management Co. (SADMC).
- The person making the booking accepts these Terms & Conditions on behalf of all participants included in the booking.
- Participants are responsible for providing accurate information at the time of booking, including any mobility requirements, dietary needs, or special requests.
- Payment may be made via credit card or bank transfer, or other approved methods. Credit card payments may incur a fee.
- All prices are listed in Australian Dollars (AUD) and include GST unless specified.

5. Cancellation by the Traveller

- Cancellations after the 1st July, 2026 are non refundable.
- Cancellation prior to 1st July will incur a cancellation fee.
- Refunds are made to the original payment method.

6. Cancellation by MTA / SAdmc

- MTA Travel / SAdmc reserves the right to cancel or amend a tour due to unsafe weather or road conditions, minimum numbers not met, supplier or guide availability, or events beyond reasonable control.
- If MTA Travel / SAdmc cancels a tour, guests may choose between a full refund or rescheduling to another suitable tour.
- Liability is limited to the refund of the tour price; MTA Travel / SAdmc is not responsible for additional costs such as accommodation, flights, or travel arrangements. We recommend travel insurance with cancellation protection to cover such circumstances.
- Please note that if you choose to leave the tour after it has commenced, refunds for unused portion of the tour and services cannot be provided.

7. Changes to Bookings

- Reductions in participant numbers are considered cancellations and may incur fees.
- Increases in participant numbers are subject to availability.

8. Traveller Responsibilities

- Travellers must arrive on time at designated pick-up points. Late arrivals may forfeit the tour without refund.
- Participants must follow instructions from guides, drivers, and operators at all times.
- MTA Travel / SAdmc reserves the right to refuse participation to anyone who is intoxicated, disruptive, or poses a safety risk.
- Guests are responsible for any damage caused to vehicles, accommodation, or venues due to negligent or reckless behaviour.

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9. Health, Fitness & Medical

- This tour requires moderate fitness. It involves longer days filled with activities, excursions requiring standing walking for extended periods of time and nature-based activities.
- You will be required to walk confidently over uneven ground and surfaces at a timely pace.
- You will be required to board and disembark trains, boats and busses without assistance and have the capability to manage and handle your own luggage at hotels and airports.
- It is each traveller's responsibility for assessing their suitability for the tour and to seek appropriate medical advice before booking.
- Travellers with medical conditions or who take medication must advise us of the details when booking so this can be passed on to the Guide, including any medication being taken before departure.
- There's no upper age limit for this tour; however, travellers are responsible for ensuring they are comfortable with the physical requirements.
- MTA Travel / SAdmc is not responsible for injury, illness, or medical expense incurred while participating in a tour.
- MTA Travel / SAdmc recommends comprehensive travel insurance that covers medical treatment, evacuation, and cancellation for all passengers.

10. Weather Conditions

- Tours proceed in most weather conditions; however, MTA Travel/ SAdmc may modify itineraries for safety or comfort.
- Weather-related changes do not constitute grounds for a refund unless MTA Travel / SAdmc cancels the tour.

11. Itinerary Changes

- Itineraries, inclusions, or timings may change due to availability, safety considerations, or seasonal variations.
- Changes will be made with guest experience and safety as the priority.

12. Travel Insurance

MTA Travel / SAdmc strongly recommends all travellers purchase comprehensive travel insurance covering cancellation, medical expenses, personal liability, and luggage and person effects.

13. Liability Waiver

- Travellers participate at their own risk.
- MTA Travel / SAdmc and its partners accept no liability for personal injury, loss, damage, delays, or additional expenses beyond our control.

14. Photography & Media

- Travellers may be photographed or filmed during tours.
- MTA / SAdmc may use images for marketing unless advised otherwise in writing prior to the tour.

15. Privacy

- Personal information is collected solely for booking management and tour delivery and is handled in accordance to our privacy policy and the Privacy Act 1988 (Cth).
- By booking with us, you consent to your information being shared with service providers (eg accommodation, activity operators, transport providers) as required to operate the tour.

16. Third-Party Operators

- MTA / SAdmc works with trusted partner operators across Europe and Australia.
- Some components are delivered by third-party suppliers subject to their own Terms & Conditions.

17. Governing Law

- These Terms & Conditions are governed by the laws of South Australia.
- Any disputes will be handled within South Australian courts or tribunals.

SONDRA STEWART - MOBILE TRAVEL ADVISOR

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 **SOUTH AUSTRALIA**
DESTINATION MANAGEMENT CO.
CREATING EXTRAORDINARY EXPERIENCES

 **MTA** MOBILE TRAVEL AGENTS[®]

 **ATIA** Accredited
Australian Travel Industry Association

 **IATA**

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NATIONAL TRAVEL INDUSTRY AWARDS
WINNER

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MTA - Mobile Travel Agents Pty Ltd, is ATIA and IATA accredited and members of Virtuoso and CLIA.