

# ADELAIDE: GARDENS, GALLERIES & GREAT WINE - 10-16 AUGUST 2026

## TERMS & CONDITIONS

### 1. The Agreement

- All bookings are made with South Australia Destination Management Co. This business is independently owned and operated by Sondra Jayne Stewart trading as South Australia Destination Management Co. ABN: 26 214 534 943 under license from MTA – Mobile Travel Agents Pty Ltd CAN 603 064 044 trading as MTA Travel and Mobile Travel Agents.

### 2. Validity

- Departure date, itinerary and rates are valid from the 1st of December 2025 until the 30th September 2026.

### 3. Deposit requirements

- You are required to pay a non-refundable deposit per person of AUD\$250.00 for your booking to be confirmed. The \$250 will be deducted from the balance of the tour price.
- If your booking is made within 35 days of the departure date, then the full amount is payable at the time of booking.

### 4. Acceptance of booking and final payments

- If we accept your booking, we will issue you with a booking confirmation invoice. A contract will exist between you and SAdmc from the date we issue the confirmation invoice or if you book within 35 days of departure the contract will exist when we accept your payment. If for any reason we do not accept a booking and a payment has been made, then this will be promptly refunded. Please refer to your booking confirmation invoice for details regarding final payments, including how to make the payment.
- Payment of the balance of the trip price is due 35 days prior to the departure date, unless otherwise specified.
- If you fail to make payment by the due date, we will remind you to make payment. In addition to the payment, you will also be responsible for any costs imposed on us by suppliers resulting from late payment. If we do not receive payment within 3 days after the reminder, you will be deemed to have cancelled your booking and any cancellation charges will apply.
- Bookings are confirmed once full payment has been received by South Australia Destination Management Co. (SADMC).
- The person making the booking accepts these Terms & Conditions on behalf of all participants included in the booking.
- Participants are responsible for providing accurate information at the time of booking, including any mobility requirements, dietary needs, or special requests.
- Payment may be made via credit card or bank transfer, or other approved methods. Credit card payments may incur a fee.

- Full payment is required at the time of booking unless otherwise stated.
- All prices are listed in Australian Dollars (AUD) and include GST unless specified.

### 5. Cancellation by the Traveller

- More than 31 days prior to tour departure: A full refund will be provided, less the non-refundable booking fee of \$250 per person.
- Between 15 and 30 days prior to tour departure: A 50% refund will be provided, less the non-refundable booking fee of \$250 per person.
- 14 days or less prior to tour departure: A 100% cancellation fee applies and no refund will be provided.
- Refunds are made to the original payment method.
- Separate cancellation rules may apply to third-party experiences, accommodation, charters, or partner-operated components.

### 6. Cancellation by SAdmc

- SAdmc reserves the right to cancel or amend a tour due to unsafe weather or road conditions, minimum numbers not met, supplier or guide availability, or events beyond reasonable control.
- If SAdmc cancels a tour, guests may choose between a full refund or rescheduling to another suitable date.
- Liability is limited to the refund of the tour price; SAdmc is not responsible for additional costs such as accommodation, flights, or travel arrangements. We recommend travel insurance with cancellation protection to cover such circumstances.
- Please note that if you choose to leave the tour after it has commenced, refunds for unused services cannot be provided.

### 7. Changes to Bookings

- Reductions in participant numbers are considered cancellations and may incur fees.
- Increases in participant numbers are subject to availability.

### 8. Traveller Responsibilities

- Travellers must arrive on time at designated pick-up points. Late arrivals may forfeit the tour without refund.
- Participants must follow instructions from guides, drivers, and operators at all times.
- SAdmc reserves the right to refuse participation to anyone who is intoxicated, disruptive, or poses a safety risk.
- Guests are responsible for any damage caused to vehicles, accommodation, or venues due to negligent or reckless behaviour.

## 9. Health, Fitness & Medical

- This tour requires some fitness. It involves longer days filled with activities, excursions requiring standing walking for extended periods of time and nature-based activities.
- You will be required to walk confidently over uneven ground and surfaces at a timely pace.
- You will be required to board and disembark busses without assistance and have the capability to manage and handle your own luggage at hotels and airports.
- It is each traveller's responsibility for assessing their suitability for the tour and to seek appropriate medical advice before booking.
- Travellers with medical conditions or who take medication must advise us of the details when booking so this can be passed on to the Guide, including any medication being taken before departure.
- There's no upper age limit for this tour; however, travellers are responsible for ensuring they are comfortable with the physical requirements.
- SAdmc is not responsible for injury, illness, or medical expense incurred while participating in a tour.
- SAdmc recommends comprehensive travel insurance that covers medical treatment, evacuation, and cancellation for all passengers.

## 10. Weather Conditions

- Tours proceed in most weather conditions; however, SAdmc may modify itineraries for safety or comfort.
- Weather-related changes do not constitute grounds for a refund unless SAdmc cancels the tour.

## 11. Itinerary Changes

- Itineraries, inclusions, or timings may change due to availability, safety considerations, or seasonal variations.
- Changes will be made with guest experience and safety as the priority.

## 12. Travel Insurance

SAdmc strongly recommends all travellers purchase comprehensive travel insurance covering cancellation, medical expenses, personal liability, and luggage and person effects.

## 13. Liability Waiver

- Travellers participate at their own risk.
- SAdmc and its partners accept no liability for personal injury, loss, damage, delays, or additional expenses beyond our control.

## 14. Photography & Media

- Travellers may be photographed or filmed during tours.
- SAdmc may use images for marketing unless advised otherwise in writing prior to the tour.

## 15. Privacy

- Personal information is collected solely for booking management and tour delivery and is handled in accordance to our privacy policy and the Privacy Act 1988 (Cth).
- By booking with us, you consent to your information being shared with service providers (eg accommodation, activity operators, transport providers) as required to operate the tour.

## 16. Third-Party Operators

- SAdmc works with trusted partner operators across South Australia.
- Some components are delivered by third-party suppliers subject to their own Terms & Conditions.

## 17. Governing Law

- These Terms & Conditions are governed by the laws of South Australia.
- Any disputes will be handled within South Australian courts or tribunals.



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